

We're here *for you*



We're here to help as we all face these unprecedented times together. Many organizations have additional assistance available to support those impacted by COVID-19, so we're sharing information and resources for your area.

1. For help with energy bills, use the information included here to contact your local community agency.
2. We are offering flexible payment arrangements and working with customers. Contact us anytime at **1-888-221-7070** to discuss your account.
3. Additional resource referrals are available by calling **2-1-1** or online at **www.211.org**.

ENERGY ASSISTANCE IN SOUTH YAKIMA COUNTY

Yakima Valley Farm Workers Clinic DBA Northwest Community Action Center (NCAC) in South Yakima County has received funding to help households impacted by the COVID-19 pandemic. The amount of assistance is determined by individual household need.

NCAC can also help customers enroll in Pacific Power's Low Income Bill Assistance program (LIBA) available for low-income households. Call or apply today to see if your household can receive help.

NORTHWEST COMMUNITY ACTION CENTER (NCAC)

Phone: **509-865-7630**

Website: **www.ncactopp.org**

Fax: **509-865-5116**

Address: **706 Rentschler Lane, Toppenish, WA 98948**

HOW TO APPLY

Join the waitlist. Provide name, address and phone number:

- Contact agency by phone
- Email **eap@ncactopp.org**

REQUIREMENTS

- Be a resident of South Yakima County.
- Current electric bill (with your address and account number).
- Meet the household income requirements.
- Proof of income for the last 3 months for all household members over 18 years old.
- Social Security cards for all household members.
- Photo ID for everyone over 18 years old.
- Completed and signed application form.

Additional documentation may be required. Contact NCAC for more information.

INCOME GUIDELINES

Your household's actual income must be calculated by the LIHEAP provider in your area. There are various deductions and exclusions allowed for different types of income.

The household's average monthly income is at or below 125–150% of the federal poverty level (FPL). Table is for reference only.

South Yakima County

Household Size*	150% of HHS Poverty Guidelines	Monthly Income
1	\$19,140	\$1,595
2	\$25,860	\$2,155
3	\$32,580	\$2,715
4	\$39,300	\$3,275
5	\$46,020	\$3,835
6	\$52,740	\$4,395

*Contact agency for household size greater than 6

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NEED TO OBTAIN A COPY OF YOUR SOCIAL SECURITY CARD?

A copy of your Social Security card can be ordered online by setting up an online account at <https://ssa.gov> and requesting the card. (Note: You must be 18, not requesting a name change and have a driver's license or state-issued ID.)

Or, complete the form at <https://www.ssa.gov/forms/ss-5.pdf> and submit it with copies of necessary documents via mail or in person at a Social Security Office. For assistance, contact the Social Security Administration at **1-800-772-1213**.