

We're here *for you*



We're here to help as we all face these unprecedented times together. Many organizations have additional assistance available to support those impacted by COVID-19, so we're sharing information and resources for your area.

1. For help with energy bills, use the information included here to contact your local community agency.
2. We are offering flexible payment arrangements and working with customers. Contact us anytime at **1-888-221-7070** to discuss your account.
3. Additional resource referrals are available by calling **2-1-1** or online at **www.211.org**.

### ENERGY ASSISTANCE IN KLAMATH AND LAKE COUNTIES

Assistance agencies in Klamath and Lake Counties have received funding to help households impacted by the COVID-19 pandemic. The Energy Assistance Stability Coronavirus Relief (EASCR) funds are available now but will expire at the end of this year on December 30, 2020, if they are not used.

The EASCR funds are in addition to normal assistance funding which is also available now. The amount of assistance is determined by individual household need. Call or apply today to see if your household can receive help.

### KLAMATH AND LAKE COMMUNITY ACTION SERVICES

Phone: **541-882-3500**

Fax: **541-882-3674**

Website: <http://www.klcas.org/>

Address: **535 Market Street, Klamath Falls, OR 97601**

### HOW TO APPLY

- Application may be obtained online.
- Application and required documents accepted via mail, email at [energy@klcas.org](mailto:energy@klcas.org), or via fax.

### EASCR REQUIREMENTS

- One or more household members impacted by COVID-19 including, but not limited to, loss of employment, reduction or loss of income, etc.
- Household must meet income guidelines.
- Provide current (previous 30 days) documentation of gross income OR proof of enrollment in any of the following programs: WIC, TANF, SNAP, SSI, Medicaid, OHP, LIHEAP or OEAP.

### LIHEAP REQUIREMENTS

- Be a resident of Klamath County or Lake County.
- Current electric bill (with your address and account number).
- Meet the household income requirements.
- Proof of income for the last 60 days for all household members over 18 years old.
- Social Security cards for all household members.
- Photo ID for everyone over 18 years old.
- Completed and signed application form.

*Additional documentation may be required. Contact KLCAS for more information.*

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## INCOME GUIDELINES

EASCR Income Guideline (80% of Area Median Income by Household Size)

Household Size*	Annual Gross Income	Monthly Gross Income
1	\$34,400	\$2,870
2	\$39,300	\$3,275
3	\$44,200	\$3,685
4	\$49,100	\$4,095
5	\$53,050	\$4,425
6	\$57,000	\$4,750

LIHEAP Income Guideline 2019–2020 (60% of OR Median Income by Household Size)

Household Size*	Annual Gross Income	Monthly Gross Income
1	\$25,983	\$2,165.25
2	\$33,978	\$2,831.50
3	\$41,973	\$3,497.75
4	\$49,967	\$4,163.92
5	\$57,962	\$4,830.17
6	\$65,957	\$5,496.42

*\*Contact agency for household size greater than six*

## NEED TO OBTAIN A COPY OF YOUR SOCIAL SECURITY CARD?

A copy of your Social Security card can be ordered online by setting up an online account at <https://ssa.gov> and requesting the card. (Note: You must be 18, not requesting a name change and have a driver's license or state-issued ID.)

Or, complete the form at <https://www.ssa.gov/forms/ss-5.pdf> and submit it with copies of necessary documents via mail or in person at a Social Security Office. For assistance, contact the Social Security Administration at **1-800-772-1213**.