

We're here *for you*



We're here to help as we all face these unprecedented times together. Many organizations have additional assistance available to support those impacted by COVID-19, so we're sharing information and resources for your area.

1. For help with energy bills, use the information included here to contact your local community agency.
2. We are offering flexible payment arrangements and working with customers. Contact us anytime at **1-888-221-7070** to discuss your account.
3. Additional resource referrals are available by calling **2-1-1** or online at **www.211.org**.

ENERGY ASSISTANCE IN JACKSON COUNTY

ACCESS in Jackson County has received funding to help households impacted by the COVID-19 pandemic. The Energy Assistance Stability Coronavirus Relief (EASCR) funds are available now but will expire at the end of this year on December 30, 2020, if they are not used.

The EASCR funds are in addition to normal assistance funding which is also available now. The amount of assistance is determined by individual household need. Call or apply today to see if your household can receive help.

ACCESS

Phone: **541-779-9020**

Website: **www.accesshelps.org**

Address: **3630 Aviation Way, Medford, OR 97504**

HOW TO APPLY

Call agency or book your appointment online at **www.accesshelps.org/energy-assistance/**.

EASCR REQUIREMENTS

- One or more household members impacted by COVID-19 including, but not limited to, loss of employment, reduction or loss of income, etc.
- Household must meet income guidelines.
- Provide current (previous month) documentation of gross income OR proof of enrollment in any of the following programs: WIC, TANF, SNAP, SSI, Medicaid, OHP, LIHEAP or OEAP.

- New participants: Social Security cards for all household members (if applicable) & Proof of identity (Driver's License, State ID, Military ID, etc.).

LIHEAP REQUIREMENTS

- Be a resident of Jackson County.
- Applicant must live in the household.
- Account holder must live in the household.
- Household must meet income guidelines.
- Current electric bill.
- Proof of income for the previous month.
- Social Security cards for all household members (if applicable).
- Proof of identity (Driver's License, State ID, Military ID, etc.).

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INCOME GUIDELINES

EASCR Income Guideline (80% of Area Median Income by Household Size)

Household Size*	Annual Gross Income	Monthly Gross Income
1	\$36,500	\$3,045
2	\$41,700	\$3,475
3	\$46,900	\$3,910
4	\$52,100	\$4,345
5	\$56,300	\$4,695
6	\$60,450	\$5,040

LIHEAP Income Guideline 2019–2020 (60% of OR Median Income by Household Size)

Household Size*	Annual Gross Income	Monthly Gross Income
1	\$25,983	\$2,165.25
2	\$33,978	\$2,831.50
3	\$41,973	\$3,497.75
4	\$49,967	\$4,163.92
5	\$57,962	\$4,830.17
6	\$65,957	\$5,496.42

**Contact agency for household size greater than six*

NEED TO OBTAIN A COPY OF YOUR SOCIAL SECURITY CARD?

A copy of your Social Security card can be ordered online by setting up an online account at <https://ssa.gov> and requesting the card. (Note: You must be 18, not requesting a name change and have a driver's license or state-issued ID.)

Or, complete the form at <https://www.ssa.gov/forms/ss-5.pdf> and submit it with copies of necessary documents via mail or in person at a Social Security Office. For assistance, contact the Social Security Administration at **1-800-772-1213**.