

We're here *for you*



We're here to help as we all face these unprecedented times together. Many organizations have additional assistance available to support those impacted by COVID-19, so we're sharing information and resources for your area.

1. For help with energy bills, use the information included here to contact your local community agency.
2. We are offering flexible payment arrangements and working with customers. Contact us anytime at **1-888-221-7070** to discuss your account.
3. Additional resource referrals are available by calling **2-1-1** or online at **www.211.org**.

ENERGY ASSISTANCE IN CROOK, DESCHUTES AND JEFFERSON COUNTIES

NeighborImpact in Crook, Deschutes, and Jefferson Counties has received funding to help households impacted by the COVID-19 pandemic. The Energy Assistance Stability Coronavirus Relief (EASCR) funds are available now but will expire at the end of this year on December 30, 2020, if they are not used.

The EASCR funds are in addition to normal assistance funding which is also available now. The amount of assistance is determined by individual household need. Call or apply today to see if your household can receive help.

NEIGHBORIMPACT

Phone: **541-504-2155**

Website: **www.neighborimpact.org**

Bend: **20310 Empire Avenue #A100, Bend, OR 97703**

Madras: **3754 SW 5th Street Suite B, Madras, OR 97741**

Prineville: **422 NW Beaver Street, Prineville, OR 97754**

Redmond: **2303 SW 1st Street, Redmond, OR 97756**

HOW TO APPLY

Download the Energy Assistance Application at **www.neighborimpact.org/get-help/help-with-bills/covid-relief-energy-assistance/**.

Or you may call, email **ea@neighborimpact.org**, or visit a local office to request an application.

EASCR REQUIREMENTS

- One or more household members impacted by COVID-19 including, but not limited to, loss of employment, reduction or loss of income, etc.
- Household must meet income guidelines.

- Provide current (previous 60 days) documentation of gross income OR proof of enrollment in any of the following programs: WIC, TANF, SNAP, SSI, Medicaid, OHP, LIHEAP or OEAP.

LIHEAP REQUIREMENTS

- Be a resident of Crook, Deschutes or Jefferson County or the Confederated Tribes of Warm Springs.
- Applicant must live in the household.
- Account holder must live in the household.
- Household must meet income guidelines.
- Current electric bill.
- Proof of income for the last 60 days.
- Social Security cards for all household members (if applicable).
- Proof of identity (Driver's License, State ID, Military ID, etc.).

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INCOME GUIDELINES

EASCR Income Guideline (80% of Area Median Income by Household Size)

Deschutes County

Household Size*	Annual Gross Income	Monthly Gross Income
1	\$42,950	\$3,580
2	\$49,050	\$4,090
3	\$55,200	\$4,600
4	\$61,300	\$5,110
5	\$66,250	\$5,525
6	\$71,150	\$5,930

Crook & Jefferson Counties

Household Size*	Annual Gross Income	Monthly Gross Income
1	\$34,400	\$2,870
2	\$39,300	\$3,275
3	\$44,200	\$3,685
4	\$49,100	\$4,095
5	\$53,050	\$4,425
6	\$57,000	\$4,750

LIHEAP Income Guideline 2019–2020 (60% of OR Median Income by Household Size)

Household Size*	Annual Gross Income	Monthly Gross Income
1	\$25,983	\$2,165.25
2	\$33,978	\$2,831.50
3	\$41,973	\$3,497.75
4	\$49,967	\$4,163.92
5	\$57,962	\$4,830.17
6	\$65,957	\$5,496.42

*Contact agency for household size greater than six

NEED TO OBTAIN A COPY OF YOUR SOCIAL SECURITY CARD?

A copy of your Social Security card can be ordered online by setting up an online account at <https://ssa.gov> and requesting the card. (Note: You must be 18, not requesting a name change and have a driver's license or state-issued ID.)

Or, complete the form at <https://www.ssa.gov/forms/ss-5.pdf> and submit it with copies of necessary documents via mail or in person at a Social Security Office. For assistance, contact the Social Security Administration at **1-800-772-1213**.